

WELCOME TO TROUT LAKE

(PLEASE TREAT OUR COTTAGE HOME AS YOU WOULD YOUR OWN)

Our cottage rules are for all Trout Lake guests and include everyone in your party. Just as you appreciate the clean and well maintained state in which you found the cottage and property, we kindly ask that you leave the place just as clean and tidy for our next guests. See the owner or his representative for any particular issues. Please respect the enjoyment and privacy of others who may be on the property with you.

We have Wi-Fi

- You'll find the network under Grand Chalet.

Lake Access and Boats

- PLEASE EXERCISE CAUTION WHEN ON OR NEAR THE WATER. ACT RESPONSIBLY AND DO NOT LEAVE YOUNG CHILDREN UNATTENDED.
- We provide some life preservers for your convenience and protection.
- 1 green rowboat and one red canoe are made available to you, please treat them with care, always tie them properly to the dock and return them to their proper place when no longer being used.

Visitors and Overnight Guests

- Please advise us of any overnight and day guests in advance and remember that you are responsible for them. The maximum capacity of 12 people in the cottage cannot be exceeded.

Dog

- One friendly obedient dog only, over 1 year of age, is permitted in our cottage on the main floor only. Do not allow your dog upstairs in the bedrooms. Guests must notify us with their reservation if they plan to bring a dog. You are responsible for picking up your dog's excrement on the property promptly and any damage caused by your dog.

Electrical Power and Running Water

- Please don't waste electricity. If you leave the room, shut the light.
- Electrical power may be interrupted in the event of a storm, keep in mind should this happen it is out of our control and it may stay off a little longer than it would in the city. We provide some flashlights and candles for emergencies only. Also, if the power does go out, remember that the running water operates on an electric pump and filtered well system. Do not run water if the power is out. We are not responsible for any damage and regret any inconvenience caused by a power failure.
- The water pump has limited capacity. If you flush, you may have to be patient for the pressure to return to taps or the shower. Please conserve our precious water resource.
- The tap water is filtered lake-water from a well. It is potable and delicious.

Cleanliness, Recycling & Waste Disposal

- Please leave the cottage in the clean and tidy condition in which you found it. Please let us know of any unsatisfactory issues immediately upon discovery so we may remedy this for you if at all possible. The cottage has brooms, a vacuum and all necessary cleaning equipment and supplies under the kitchen sink.
- We recycle what we can and a blue recycling bin is provided. Paper only can be burned in the fireplace indoors or outside. Pop/beer cans, glass/plastic bottles, cardboard, plastic containers, pie plates, foil, Styrofoam and plastic bags must be put into the blue recycle bin provided. The full recycling bin should be emptied into the larger green container kept near the parking lot.
- DO NOT BURN GARBAGE and never leave garbage or food items outside the cottage. Rodents and small animals love garbage. Unless you wish to be visited by these wild creatures in the night, please follow the garbage disposal instructions. When the camp container is full, garbage must be placed in a bag in the large dark container kept near the parking lot. It is very important that all guests practice environmentally friendly procedures on the property and recycle when possible.
- For safety reasons, there is absolutely no smoking allowed inside the cottage. We can ask you to leave, without reimbursement, if we find evidence that guests were smoking inside the cottage or if cigarette butts are found on the grounds outside. Extinguish your butts and put them in the garbage. It's important.
- If any excessive cleaning is required after your departure, you may be invoiced further or it will be taken from your security deposit.

Fly Fishing Rights

- Fly fishing rights are sold separately, if you have paid for your right to cast a fly, you must have a valid license and respect the regulations in place.

Fireplace and Outdoor Fires

- The interior fireplace has an adjustable air intake on its side. To start a fire, pull out the air intake rod, place paper and kindling with one log and light. Wait until fire is well lit before adding logs. Logs must never touch the glass door, door must remain closed and the fan ON with a fire going. Close the air intake to maximize heat efficiency.
ATTENTION: FIREPLACE BECOMES VERY HOT.
- Outdoor fires are only allowed in the designated fire pits. Avoid making too large a fire and ALWAYS extinguish your fire when you are finished enjoying it.

Washrooms & Septic System

- Our cottage operates on a septic system. Please do not put anything but natural waste and toilet paper in the toilet. There is a trash can provided in the washroom for paper towel, kleenex, sanitary products, Q-tips, hair etc. Best to avoid a situation causing the toilet to be blocked...

Barbecue

- The cottage has a gas BBQ with a tank provided and a cleaning brush. Let us know if your tank needs to be refilled. Please do not burn wood or anything else in the barbecue and kindly brush it down and close the valve on the tank to avoid a leak after each use.

Additional Cottage Notes

- **Please sign our guest book, we appreciate your comments.**
 - Insects and wildlife are a part of cottage living. We control flies, spiders and mice in the cottage as best we can. Please discourage them by keeping doors closed and food items in containers or the refrigerator.
 - Please avoid bringing glass out of doors; we wish to provide a barefoot-friendly property.
 - Enjoy the stars! You will never see more than you will here on a clear dark night.
 - Please remember to take all of your personal items with you when you check out.
 - In case of emergency call 911, the address is 789 chemin de la rivière Bergeron, Piopolis.
 - The closest hospital is in Lac Mégantic (via Piopolis) which is 30 minutes away. Telephone: 819-583-2572
 - The cottage phone is on a common line. **The phone will not ring in your cottage so avoid receiving calls.** Do not leave us with your long distance charges please.
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- **Before your departure:**
 - Close all windows and doors.
 - Remove all food items from refrigerator and take all garbage and recycling in bags out to the large containers.
 - Clean kitchen, fridge and stove, toilet and shower, and do a light vacuum on both floors.

Enjoy your stay and
we hope to see you again soon!

